

PORTSKEWETT COMMUNITY COUNCIL

ACCESSIBILITY STATEMENT FOR: www.portskewettcc.org

This accessibility statement applies to www.portskewettcc.org.

The website is run by Portskewett Community Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent version of JAWS, NVDA and VoiceOver)

WP Accessibility software is installed on the website enabling users to change contrast, font size etc.

We've also made the website text as simple as possible to understand.

AbilityNet (<https://mcmw.abilitynet.org.uk/>) has advice on making your device easier to use if you have a disability.

How accessible is this website?

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- some PDF documents are not fully accessible to screen reader software
- live video streams do not have captions
- you cannot skip to the main content when using a screen reader
- there's a limit to how far you can magnify the map on our 'contact us' page

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording for example, please us the details [on our contact us page](#).

We will consider your request and get back to you in 10 working days.

Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, [contact the Clerk](#).

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and mobile Applications) (No.2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you are not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS) (<https://www.equalityadvisoryservice.com/>).

Contacting us by phone or visiting us in person

Find out how to contact us [on our contact us page](#).

Technical information about this website's accessibility

Portskewett Community Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No.2) Accessibility Regulations 2018.

Compliance Status

This website is currently partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard. The non-compliances are listed below:

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

- There may be pages with read more/click here links. See WCAG 2.4 Success Criterion 4.4 (Link Purpose (In Context))
- There may be some pages where HTML isn't perfectly formed, such as stray end tags. See WCAG 2.1 Success Criterion 4.1.1 (Parsing)
- Many of our older PDFs and Word documents don't meet accessibility standards – for example they may not be structured so they are accessible to a screen reader. See WCAG 2.1 Success Criterion 4.1.2 (name, role, value)
- Some images do not have text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 Success Criterion 1.1.1 (non-text content)

We plan to add text alternatives for all images by the end of December 2020. When we publish new content, we will make sure our use of images meets accessibility standards.

Disproportionate burden

All of the accessibility issues listed above would be deemed a disproportionate burden to fix.

Navigation and accessing information

- There's no way to skip the repeated content in the page header (for example, a 'skip to main content' option).
- It's not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content.
- It's not possible for users to change text size without some of the content overlapping.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. By the end of December 2020 we plan to either fix these or replace them with accessible HTML pages.

The website accessibility regulations do not require us to fix PDFs or other documents published before 23rd September 2018 (<http://www.legislation.gov.uk/uksi/2018/952/regulation/4/made>) if they are not essential to providing our services.

Any new PDF's or word documents we publish will meet accessibility standards.

Live Video

We do not plan to add captions to live video streams because live video is exempt from meeting the accessibility regulations (<http://www.legislation.gov.uk/uksi/2018/952/regulation/4/made>)

Preparation of this accessibility statement

This statement was prepared on 16th September 2020. It was last reviewed on 15th September 2020.

This website was last tested in October 2020. The test was carried out using the Silktide Accessibility Testing Programme.